



# Wylie Northeast S.U.D.

Office Hours 8am-4pm Monday-Friday

Tel: 972-442-2075

1. Construction Updates
2. Population Growth
3. My Water Advisor
4. Employee Spotlight

## Construction Updates

Wylie NE SUD has completed all the waterline relocation to accommodate the future construction for Parker Rd and Park Blvd. WNE SUD has started planning to upgrade waterlines on Skyview and Hwy. 78 in the southern portion of our system. WNE SUD is also planning to add an additional 1,000 gallon per minute pump at the elevated water tower next to the office.

## We are Growing

In the previous 10 years, Wylie NE SUD has grown from 3,800 to 9,700 people living our water system. We have added many miles of waterline, 850,000 gallons of storage capacity, 2-1,500 gallon per minute pumps and a new water tower. We have added smart water meters to allow our customers to better track their water usage, pressure monitoring stations to help us see what the demand is on our system throughout the year and a redundant water level monitoring system to avoid outages in the event of a natural disaster. WNE SUD has also purchased 2 generators that the State of Texas required after the last winter storm. WNE SUD now has the ability to keep our water and sewer system running in the event of a prolonged power outage. WNE SUD will continue to upgrade and update our system to help ensure our ability to serve our customers.

## My Water Advisor

You can monitor the usage of your water meter at the customer portal.

<https://mywateradvisor2.com/>

Click the "Join My Water Advisor" tab.

Click the "Sign up with my Account number" tab.

Use Acct. # 00-00000-000, found on your water bill.

Your full name: JON Q CUSTOMER in CAPS as it appears on your bill.

From there you'll be able to put in your info and create a password.

After this process you'll be able to see all your usages and be able to set yourself notification on your water usage.

## Employee Spotlight

Amanda Horst has been the Business Manager at Wylie NE SUD for 14 years. She has been in the water and wastewater industry for 20+ years. She has been married to her husband, Troy, for 21 years and they have 3 daughters and 2 grandchildren. She is also involved as a volunteer in many faith-based organizations.

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[wylie-northeastwater.com](http://wylie-northeastwater.com)

[www.WaterMyYard.org](http://www.WaterMyYard.org)